

Medical Alert Service Comparison Guide

Comparison Data	Live at Home Monitoring®	VRI®	ADT®	ALERTONE®	Guardian®	Health Watch®	Life Alarm®	Life Alert®
Range:	250ft Indoor/ 600ft Open	250ft Indoor/ 600ft Open	300 ft	246 ft	150-300ft	150-300ft	250ft	150 ft
Monitors own Equipment:	Yes	Yes	No	No	Yes	Yes	Yes	NA
Equipment Manufactured in:	USA	USA	Taiwan	Taiwan	China	NA	NA	China
Battery Backup Life:	40-80 Hrs	40-80 Hrs	12-20 Hrs	24 Hrs	NA	24 hrs	NA	48 Hrs
Compatible with DSL:	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Compatible with VoIP:	**Yes	**Yes	No	No	No	No	No	No
Years in Alert Business:	Resells VRI Service	21 Yrs	5 Yrs	19 Yrs	9 Yrs	13 Yrs	NA	>20 Yrs
Monthly Rental:	\$24.47	\$29.95	\$33.95	\$29.95	\$29.95	\$29.95	\$29.95	\$60.00
Quarterly Rental:	NA	NA	NA	\$27.95	No	NA	NA	NA
Annual Rental:	NA	NA	NA	\$24.95	Yes	NA	NA	NA
Activation Charge:	FREE	\$0-\$50	\$99	None	\$35	\$50	\$75	\$298.00
Order online:	YES	No	No	No	No	No	No	No
30 Day Risk Free Guarantee:	Yes	Yes	No	Yes	No	NA	NA	NA
Equipment Warranty:	Lifetime Limited	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year
Automatic Monthly Testing:	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Panic Button Monitoring:	Yes	Yes	Yes	Yes	Yes	NA	NA	Yes
Total Call Time:	15 secs	15 secs	NA	< 1 Minute	Under 45 secs	NA	NA	NA
Wait Time in Queue:	< 10 secs	< 10 secs	15 secs	NA	NA	NA	NA	< 10 secs
Primary Business Function:	Medical Monitoring	Medical Monitoring	Burglar Alarms	Medical Alerts	Security	Medical Alarms	Medical Alarms	Medical Alerts
Call Back Service:	Yes	Yes	NA	NA	NA	NA	NA	NA
CSAA 5 Diamond Certified:	Yes	Yes	No	No	No	No	No	NA
Minimum Contract Payment:	1 Month	1 Month	1 Yr	Quarterly	1 Month	1 Month	1 Month	1 Month
Fully Redundant Back-up Center:	Yes	Yes	Yes	Yes	Yes	No	No	No
Parent HQ Location:	USA	USA	NA	NA	USA	USA	USA	NA
Medication Adherence:	Yes	Yes	No	No	Yes	No	No	No
Tech Support:	Yes, \$31 / month	Yes, \$39 / month	Yes	Yes/Seperate Phone #	Yes/Seperate Number	Yes	Yes	Yes

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Comparison Data	Live at Home Monitoring®	VRI®	Lifeline Systems®	Life Station®	Medical Alarm.com®	Response Link®
Range:	250ft Indoor/ 600ft Open	250ft Indoor/ 600ft Open	300-600 ft	300 ft	200 yds	NA
Monitors own Equipment:	Yes	Yes	Yes	No	NA	No
Equipment Manufactured in:	USA	USA	USA	China	NA	NA
Battery Backup Life:	40-80 Hrs	40-80 Hrs	24 Hrs	32 Hrs	72 hrs	24 hrs
Compatible with DSL:	Yes	Yes	Yes	Yes	Yes	Yes
Compatible with VoIP:	**Yes	**Yes	No	No	No	No
Years in Alert Business:	Resells VRI Service	21 Yrs	31 Yrs	30 Yrs	31 Yrs	18 Yrs
Monthly Rental:	\$24.47	\$29.95	\$42	\$29.95	\$29.95	\$34.95
Quarterly Rental:	NA	NA	NA	\$28.95	No	NA
Annual Rental:	NA	NA	NA	\$27.95	Yes	NA
Activation Charge:	FREE	\$0-\$50	\$72	None	None	\$25
Order online:	YES	No	No	No	No	No
30 Day Risk Free Guarantee:	Yes	Yes	No	Yes	No	NA
Equipment Warranty:	Lifetime Limited	1 Year	1 Year	1 Year	1 Year	1 Year
Automatic Monthly Testing:	Yes	Yes	Yes	Yes	Yes	Yes
Panic Button Monitoring:	Yes	Yes	Yes	Yes	NA	NA
Total Call Time:	15 secs	15 secs	< 1 Minute	25-30 secs	NA	NA
Wait Time in Queue:	< 10 secs	< 10 secs	NA	NA	15 secs	NA
Primary Business Function:	Medical Monitoring	Medical Monitoring	Medical Alerts	NA	Medical Alerts	Medical Alarms
Call Back Service:	Yes	Yes	NA	NA	NA	NA
CSAA 5 Diamond Certified:	Yes	Yes	No	Yes	No	Yes
Minimum Contract Payment:	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month
Fully Redundant Back-up Center:	Yes	Yes	Yes	No	Yes	Yes
Parent HQ Location:	USA	USA	Netherlands	NA	USA	USA
Medication Adherence:	Yes	Yes	Yes	No	No	Yes
Tech Support:	Yes, \$31 / month	Yes, \$39 / month	Yes	Yes	Yes	Yes

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NOTES:

1. Live at Home Monitoring resells VRI medical alert services online through a volume discount program.
2. VRI is the ~4th largest medical alert provider in the U.S.A. with over 110,000 active subscribers (Dec 2012)
3. Competitor specs compiled from website information and each respective company's sales reps, and could change without notice.
4. If you are a representative of one of the companies listed in this comparison and would like to update any information, please email us at support@liveathomemonitoring.com
5. Live at Home Monitoring MAKES NO CLAIM OF OWNERSHIP TO ANY OF THE MARKS INDICATED ABOVE.
6. Prices may vary based on location

** Additional costs for VOIP compatible Medical Alert system. Call for details

REGISTERED TRADEMARKS

ADT ® is a registered mark of AG CORPORATION

ALERTONE ® is a registered trademark of AlertOne, Inc.

Guardian Alarms ™ is a mark of Guardian Medical Monitoring

Health Watch ® is a mark of Health Watch Monitoring

Life Alarm ® is a mark of Life Alarm Medical Monitoring

Life Alert ® is a registered trademark of LIFE ALERT EMERGENCY RESPONSE, INC.

Lifeline ® is a registered trademark of KONINKLIJKE PHILIPS ELECTRONICS N.V. CORPORATION

Lifestation ® is a registered mark of Lifestation, Inc

MedicalAlarm.com ® is a mark of MedicalAlarm.com Medical Monitoring

ResponseLink ® is a mark of ResponseLink Medical Monitoring

VRI ® is a mark of Value Relationships Inc.

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